

Roksnet Pricing Policy (RPP)

Annex D to the Roksnet General Terms and Conditions

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This Roksnet Pricing Policy ("RPP") forms Annex D to the Roksnet General Terms and Conditions ("RGT") and constitutes an integral part of the Agreement between Roksnet Solutions OÜ ("Roksnet") and the Member. It sets out Identification fees and the fees for the Roksnet Services activated through the Self-Service Platform. Capitalised terms have the meanings set out in the Roksnet Terminology and Definitions (RTD), unless expressly stated otherwise.

1. Status, scope, and precedence

The RPP is the contractual pricing document and the sole source of pricing for Identification and the Layer 2 Services covered by this RPP. The initial fee applicable to an activated Service is the fee in effect at the time of activation, subject to subsequent prospective changes under §9; the fee applied, together with the RPP version and effective date under which it was applied, is recorded in the activation/billing log (see DST §6.1). By activating a fee-bearing Service, the Member accepts the applicable fees and authorises Roksnet to issue invoices for them (RGT §4.2; DST §2.2, §5.5, §5.7).

Sections 1–3 apply to a Customer from submission of the registration form, to the extent relevant to Identification and re-identification fees. Non-payment of an Identification invoice is governed by RSST §2.9 and results in cancellation of the application; §§6.4–6.5 do not apply before conclusion of the Agreement. The remaining provisions apply to a Member from conclusion of the Agreement.

2. Currency and VAT

All fees are stated in euro (EUR). All fees are exclusive of value added tax (VAT), which is added where applicable.

3. Identification fees (Annex A / RSST §2)

- Identification by bank transaction (SWIFT/SEPA): EUR 50 (one-time). Non-refundable unless Roksnet is responsible for the Identification failure.
- Re-identification (bank-transaction method, where Identification fails due to bank or Customer-provided data): EUR 25.
- Identification by qualified electronic seal (e-Seal Confirmation Message): free of charge, including any re-submission following a failed Identification.

4. Member Directory Service fees (Annex B / DST)

4.1 Membership

- Membership in the Member Directory: EUR 50 per month, per organization. This covers the Member's listing in both the Development (DEV) and Production (PROD) environments; there is no separate per-environment charge.

4.2 Security Server listing — charged per pair

- Security Server pair: EUR 75 per month, per pair. A Security Server pair comprises one PROD slot and one DEV slot; the DEV slot is included and is not charged separately. Each additional Security Server pair is charged at the same per-pair fee.

4.3 Subsystem listing — charged per pair

- Subsystem pair: EUR 100 per month, per pair. The Subsystem pair uses the same model as the Security Server pair (one PROD slot + one DEV slot; the DEV slot included). Each additional Subsystem pair is charged at the same per-pair fee.

5. Billing rules

The billing mechanics — whole calendar month billing (no pro-rata), the trial period, and the cancellation/deactivation cut-off — are set out in DST §6 and §7 and apply to all fees in §4. This RPP sets the amounts; DST sets the billing mechanics. The last month charged for a Service is the calendar month in which the cancellation request is made or the pair is deactivated (DST §6.2, §7.1, §7.2).

6. Payment and non-payment

6.1 Invoicing and payment term. Roksnet issues invoices to the billing contact (by default the Verification Invoice Contact; the Member may update the billing contact in Account Settings — RSST §2.1). Unless the invoice states otherwise, payment is due within 14 days of the invoice date. Payment is made by the methods stated on the invoice (for example, SWIFT/SEPA bank transfer).

6.2 Late payment. An invoice not paid by its due date is overdue from the day after the due date. Roksnet sends a reminder identifying the overdue invoice, the cure deadline, the affected Service, and the possibility of suspension if payment is not received, and allows a reasonable cure period of 14 days to settle the overdue amount.

6.3 Interest and recovery costs. On late payment, Roksnet is entitled to statutory late-payment interest under the Estonian Law of Obligations Act (VÕS) §113, statutory compensation for collection costs under §113¹, and any additional recoverable collection costs or damages permitted by applicable law.

6.4 Suspension. If an overdue amount remains unpaid after the cure period, Roksnet may suspend the affected Service until payment is received, following the procedures in RGT §12 and RSST §7. Roksnet does not suspend for an amount that the Member is lawfully withholding or disputing in good faith, provided the Member pays the undisputed part.

6.5 Termination. Persistent or material non-payment may lead to termination of the affected Service or the Agreement only in accordance with RGT §12 and applicable law. Non-payment does not, by itself, automatically terminate the Agreement.

7. Trust Services

Fees for Roksnet Trust Services (where Roksnet acts as the Trust Service Provider) are set out in a separate Trust Services price list that forms part of the Trust Services documentation. They are NOT governed by this RPP, which covers Identification and Layer 2 Services only.

8. Other Services

- Standard Support: free of charge.
- Standard Monitoring: free of charge.
- The Roksnet Portal (MISP2) software: free of charge.
- Other professional services (for example, Portal setup and configuration, user training and onboarding, customization consultation, integration assistance): EUR 150 per hour.

9. Changes to fees

Roksnet may amend this RPP in accordance with RGT §11. A change to the fee for a Service the Member has already activated takes effect only after at least 30 days' prior notice and applies prospectively only; it does not apply retroactively to past billing periods. A material adverse change gives the Member the right to terminate the affected Service or the Agreement before the change takes effect (RGT §11–§12). The fee actually applied in each billing period, and the RPP version and effective date under which it was applied, are recorded in the activation/billing log.

10. Relationship with other documents

This RPP applies together with the RGT and the applicable Annexes. The billing mechanics are set out in DST §6–§7; Identification fees relate to Annex A (RSST §2). Trust Services pricing is governed by the Trust Services documentation. Capitalised terms are defined in the RTD.

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